



BEAUMARIS
NORTH
PRIMARY
SCHOOL



BNPS
UNIFORM
SHOP

UNIFORM SHOP EXCHANGE/RETURNS POLICY

Thank you for your purchase from the Uniform Shop.

We know it can be difficult to purchase the correct size for your child and that children can be particular about the uniform items they will wear, so we are happy to exchange or refund **NEW** Uniform Shop items under the following conditions.

- The item has not been worn/used.
- The receipt is provided.
- The item has the manufacturer's tags in place.
- The item does not have your child's name written on it.

Essentially we need to be able to sell the item as a new garment to another family. We ask that you contact us within two weeks of purchase to arrange an exchange or refund - you can send the item to the Office via your child if you cannot make it back to the Uniform Shop within the two weeks.

Faulty/Damaged Goods

If you believe your garment was faulty or damaged at the time of purchase, please complete the form below and return to the Uniform Shop with the item. The item will be assessed and you will be advised on the course of action as soon as possible - we may choose to replace **or** repair the item if it is deemed faulty.

Date:		Request for:	<input type="checkbox"/> Exchange <input type="checkbox"/> Refund
Parent's Name:			
Email:		Mobile:	
Child's Name:		Class:	
Purchased:	<input type="checkbox"/> Via Qkr <input type="checkbox"/> In store at Uniform Shop	Date of purchase:	
Reason for Return/ Exchange:			

Office Use

Name of Volunteer:

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Action Taken:

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