

EXCHANGE/REFUND/FAULTY



Thank you for your purchase from the Uniform Shop. We know it can be difficult to purchase the correct size for your child and they can be particular about the uniform items they will wear, so we are happy to exchange or refund items with the following conditions:

For New garments

1. They are in original condition as purchased, *(it is fine if tags have been removed)*,
2. Items are unworn and unused,
3. Items do not have a child's name written on,

Essentially we still need to be able to sell it as a new garment to another family. Please follow the instructions below.

For Second hand Items

If you are not happy with the item chosen for you, or your child does not like it we are happy to exchange or refund it. Please follow the instructions below.

Please fill out the details below and place with the garment in a bag and return with your child. We ask that you do this within 4 weeks of purchase. You can send the item to school with your child and give it to the office, it will be passed onto the Uniform Shop and processed. Exchanges will be delivered to your child's classroom and for refunds you will receive an email with instructions. If you have any queries with this please email Annie Thomas uniform@beaumarisnorthps.vic.edu.au and she will be in contact with you.

Faulty /Damaged Goods

If you believe your garment is faulty or damaged at the time of purchase please fill out your details below and bring it back. We will then repair or replace the item if it is deemed faulty. We ask that you do this within 2 weeks of purchase.

Please fill in the details below and return the item to the school.

Request for : **Exchange** **Refund** **Faulty**

Today's Date: _____ Parents Name: _____

Childs' Name: _____ Child's Class: _____

What is being returned?

What do you need?